

Terms and Conditions

- Our opening times are 7.30am to 6pm Monday to Friday.
- We are open for 51 weeks of the year. Closed for 1 week between Christmas and New Year. During this period charges will not apply.
- The nursery is closed for statutory bank holidays for which there is no reduction in fees and normal charges apply.
- To secure your child's place a completed registration form and fee must be returned to us.
- A minimum of 3 sessions per week are required.
- No allowance on fees can be made for absence, illness or closure due to adverse weather conditions or infection control.
- Two weeks written notice must be given when withdrawing a child or decreasing the days of attendance, or full fees will be charged.
- Fees are due in advance and within one week of the invoice date. If fees are still outstanding by the end of the invoice period we will not be able to accept the child into nursery the following month and their place may be given to someone else. Persistent late payments may result in a late payment fee of £15/week.
- We accept Childcare Vouchers as payment. However, any remaining credit paid to us from the Voucher Scheme may be returned back to the Voucher Scheme when the child leaves Sunny Socks and will not be paid directly to the parent.
- Notification must be given if someone else is collecting your child. Prompt collection of your child is requested at the end of each session.
- If a child no longer is eligible for their funding then parents/careers are responsible for the full fees.
- Please ensure you read our Policies and Procedures which you will find on our website.